## **Renfrewshire Valuation Joint Board**



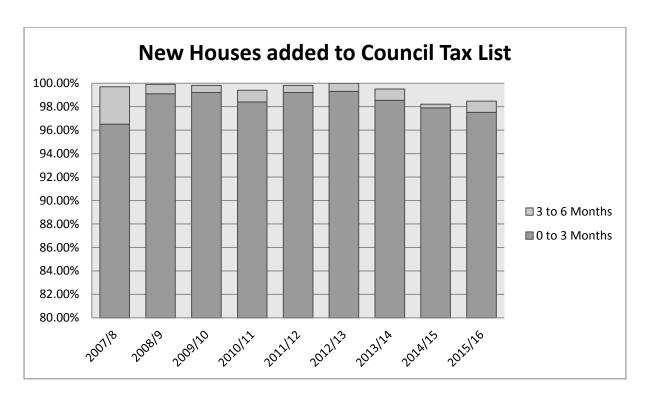
## Summary of Performance Returns 2007/08 – 2015/16

The Following data and charts summarise the Assessor's performance in relation to targets set over the past 9 years for alterations and amendments to the Council Tax List and the Valuation Roll.

## 1.0 Addition of New Houses to the Council Tax List

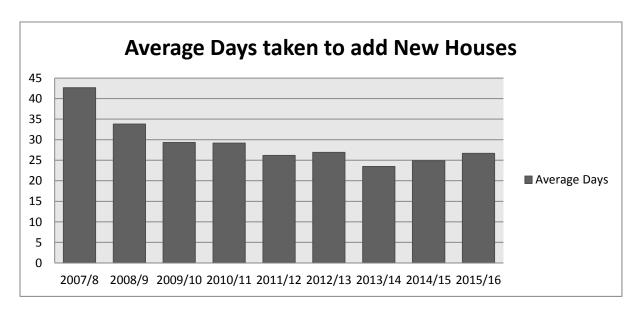
The main, ongoing work in relation to Council Tax is the addition of new houses to the Council Tax List. This year has shown an increase in the number of houses being added to the Council Tax List and despite this increased workload our performance is in line with last year with regards to our three monthly target. The six monthly target of 99.5% was only just missed with our performance being 99.04%. This was due to circumstances outwith our control and our statutory duties regarding the 2017 Revaluation.

Council Tax - New Houses Added									
	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16
Achievement									
Within 3 Months	96.50%	99.10%	99.20%	98.40%	99.20%	99.30%	98.53%	97.89%	97.51%
	3.20%	0.80%	0.60%	1.00%	0.60%	0.70%	0.98%	1.79%	1.53%
Within 6 Months	99.70%	99.90%	99.80%	99.40%	99.80%	100.00%	99.51%	99.68%	99.04%
Over 6 Months	0.30%	0.10%	0.20%	0.60%	0.20%	0.00%	0.49%	0.32%	0.96%
Target									
Within 3 Months	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%
Within 6 Months	99.00%	99.00%	99.00%	99.50%	99.50%	99.50%	99.50%	99.50%	99.50%



The Assessor also measures the average number of days taken to add a new house. The table below shows the average number of days between the effective date of change to the Council Tax List and the date of issue of a Council Tax Notice.

Council Tax - New Houses Added Average No. of Days											
2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16			
42.64	33.81	29.32	29.16	26.18	26.9	23.48	24.90	26.68			

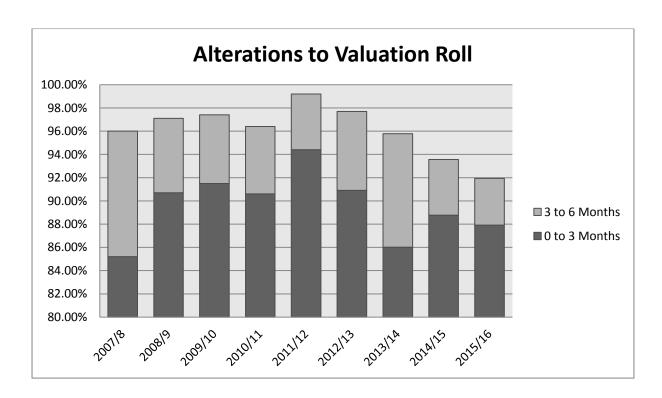


The average number of days taken to add a new house has come down considerably in the 9 years that this measure has been in place.

## 2.0 Amendments to the Valuation Roll.

The following table provides a summary of how long it has taken to amend the Valuation Roll following changes to Lands and Heritages (excluding appeal settlements and changes to prescribed entries).

Non Domestic Alterations to the Valuation Roll									
	2007/8	2008/9	2009/10	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16
Achievement									
Within 3 Months	85.20%	90.70%	91.50%	90.60%	94.40%	90.90%	86.02%	88.77%	87.92%
	10.80%	6.40%	5.90%	5.80%	4.80%	6.80%	9.76%	6.44%	8.06%
Within 6 Months	96.00%	97.10%	97.40%	96.40%	99.20%	97.70%	95.78%	95.21%	95.98%
Over 6 Months	4.00%	2.90%	2.60%	3.60%	0.80%	2.30%	4.21%	4.79%	4.02%
Target									
Within 3 Months	77.50%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%	80.00%
Within 6 Months	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%



The performance levels are ahead of our three monthly target and slightly ahead of our six monthly target .

**Lindsey Hendry** 

**Divisional Assessor & Assistant ERO**